



EVENTS
Traffic & Transport

Driver Behaviour At Events

Tracsis Events have noticed that the cause of some recent incidents involving staff and vehicles is not staff putting themselves in danger, it's the driver's behaviour towards staff.

This safety flyer includes possible signs too look out for prior to the situation becoming confrontational, and what to do in case it escalates.

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Signs to look out for



Encroachment

Edging the vehicle forwards to intimidate either yourself or the vehicle in front of them.



Gestures

Aggressive hand gestures or being extra vocal.



Intimidation

Revving the engine.



Noise

Blasting the horn.



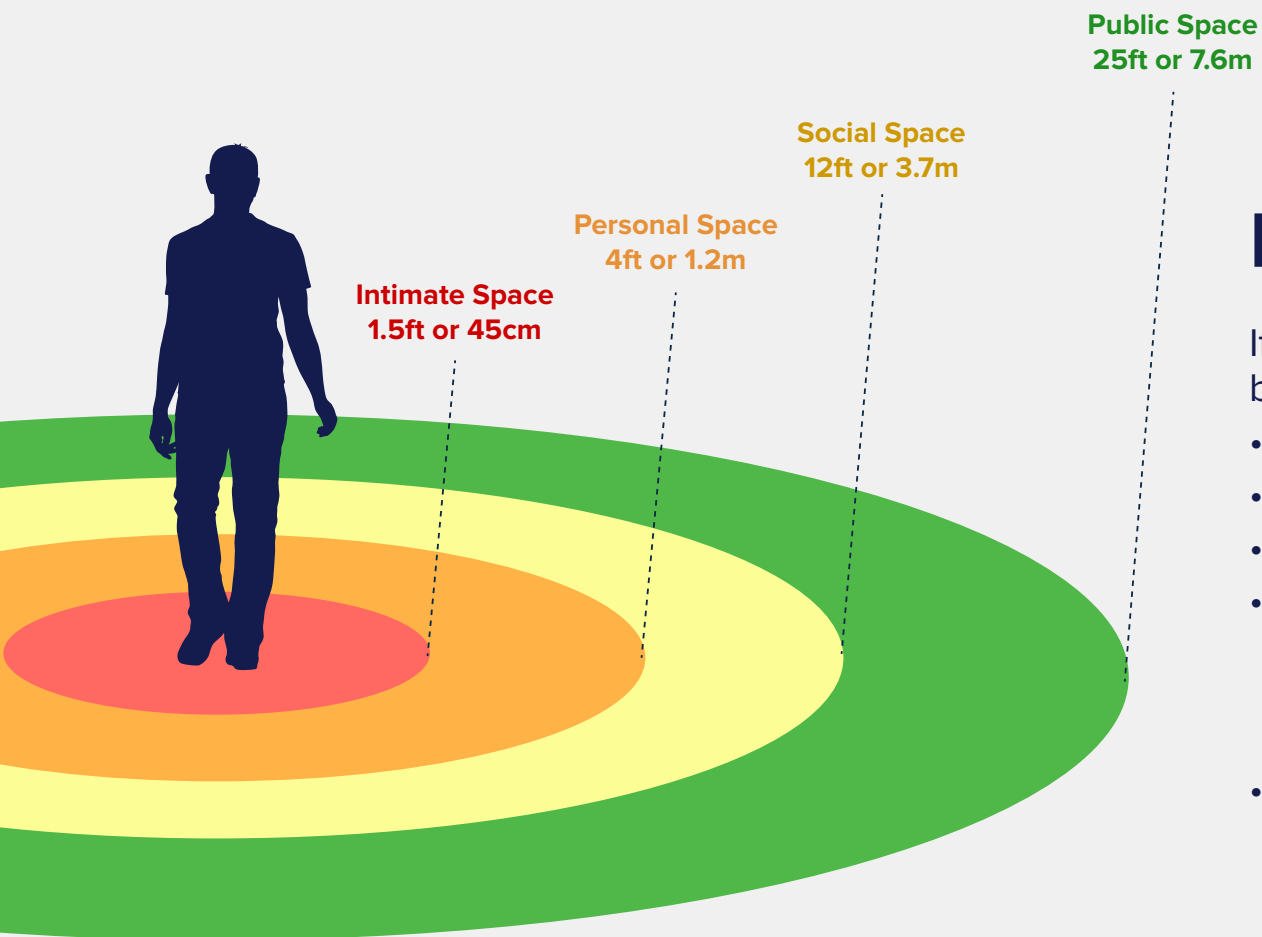
Force

Moving cones out of their way either by hand or by force of the car.

Prior to possible confrontation

- Inform your supervisor that drivers are becoming heightened/aggressive.
- Ensure that any colleagues working in the immediate area are made aware.
- Keep at a safe distance from all vehicles, remove yourself if it becomes unsafe (inform your supervisor you have moved away).
- Note down any details of the vehicle/driver.





Face to Face confrontation

If the driver/passenger approaches you and appears to be angry:

- Always remain polite and never raise your voice.
- Avoid any display of aggressive body language.
- Try to remain in the person's social space.
- If the threat persists or you feel unsafe, remove yourself and find another colleague, call your supervisor immediately informing them of the situation and if required ask for security or police to attend your location.
- Note the registration number of the vehicle/what the person looked like etc.

Vehicle confrontation

If the aggressive driver approaches you in their vehicle:

- Never leave yourself exposed to the risk of a driver hitting you, even if you are positioned in a safe area.
- Never stand in front of a vehicle to prevent them from driving forwards.
- Make sure where possible that you remove yourself and do not attempt to physically stop the vehicle if it shows no sign of stopping.
- If you are hit/clipped by a vehicle and the driver does not stop, report it to your supervisor/manager who will call the police.





Remember

- Be discrete when taking registration numbers or photos, as this could heighten the situation/person more.
- Drivers have been known to ignore restricted areas and road closures leaving you in danger of being hit.
- Never assume a driver will stop on your command / request.
- Never endanger yourself by attempting to stop a non-compliant driver.
- Report all incidents to the health and safety department.

This information is designed to grow the business continually and help us be seen as market leaders in our industry.

Contact

General H&S queries

safety@tracsis.com

kelly.mccaffey@tracsis.com

Environmental queries

alison.blackler@tracsis.com

(cc in safety@tracsis.com)